



All about the

LANDBANK TES Mastercard Prepaid Card

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LANDBANK

What is the

LANDBANK TES Mastercard Prepaid Card?



“

The **LANDBANK TES Card** that we are launching will help ease the burden of our TES beneficiaries in receiving their TES (Tertiary Education Subsidy) amidst the restrictions of COVID-19.

This is an affirmation of this administration's unyielding commitment to make quality tertiary education more accessible for Filipino students.

CHED and UniFAST Board Chairman

J. Prospero De Vera III, DPA

“

We remain committed to work tirelessly and efficiently so we can give the timely benefits to our grantees with the help of partnership with LANDBANK.

UniFAST Executive Director

Atty. Ryan L. Estevez, MPP



What is the

LANDBANK TES Mastercard Prepaid Card?

The LANDBANK TES Mastercard Prepaid Card (LMPC) or the **LANDBANK TES Card** is an electronic prepaid card that can be used to:



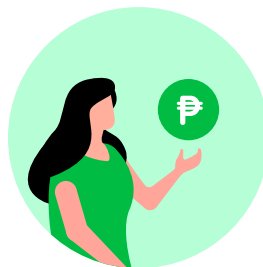
Receive TES stipends

Directly and safely receive your TES funds



ATM Withdrawals

with Mastercard Logo



Payment for Purchases

through Point-Of-Sale and eCommerce where Mastercard is accepted



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What are the

Main features of the LANDBANK TES Card?



FEATURES

- No required maintaining balance
- Payment card that can be used anywhere in the world where Mastercard is accepted (ATMs, Point of Sale, eCommerce/Online)
- Contactless/Tap-to-Pay
- Secured online purchases with 3D Secure
- Transfer funds to and from LMPC to another LMPC
- Transfer funds to and from LANDBANK Accounts to LMPC via the LANDBANK Mobile Banking App
- Reload and cash out funds through LANDBANK Branches and LANDBANK Agent Banking Partners nationwide
- Reload your card for free via the LinkBiz Portal
- E-wallet (not a bank account)



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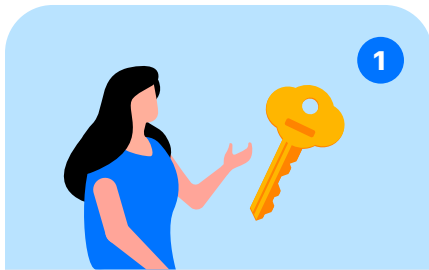
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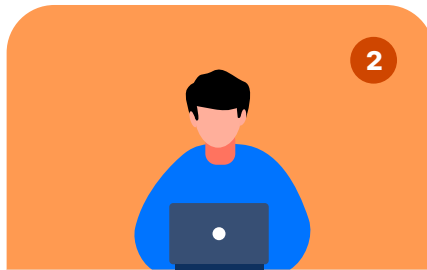
How do I

Apply for a LANDBANK TES Card?



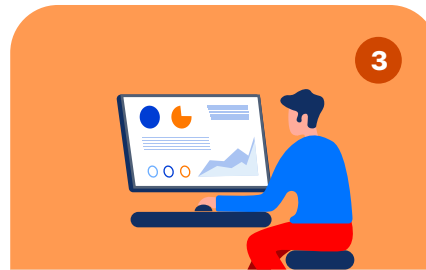
1

UniFAST provides the TES beneficiaries with TES credentials (Username and Password) that will be distributed by the HEI. The credential will be used to access the UniFAST Portal.



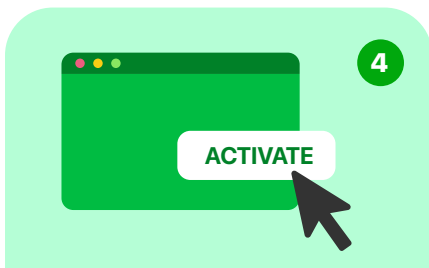
2

TES beneficiaries access the UniFAST Portal and fill out required information for enrollment to the LANDBANK TES Card.




3

UniFAST conducts validation, and LANDBANK processes the LANDBANK TES Card.



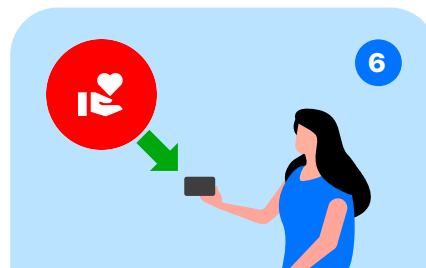
4

When approved, LANDBANK will email the link of the Mastercard Integrated Cardholder Portal. The beneficiary activates his LANDBANK TES Card through this portal.



5

TES beneficiaries claim their LMPCs at the LANDBANK Branch nominated by the Student during enrollment in the UniFAST Portal or at the Servicing LANDBANK Branch of the School where they are currently enrolled.



6

LANDBANK credits the TES stipend to the LANDBANK TES Card of the TES beneficiaries.

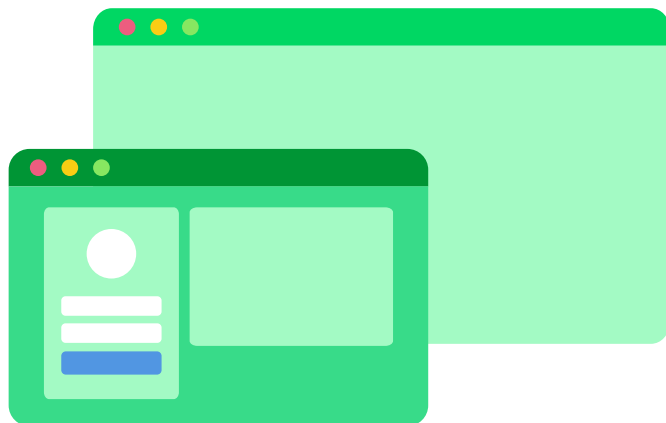
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What is the

Mastercard Integrated Cardholder Portal?



An online cardholder platform wherein access is exclusively given to LANDBANK Mastercard Prepaid Cardholders (LMPC) only, including our Tertiary Education Subsidy grantees.

The following may be performed:



Balance Inquiry



Transaction History View and Download



Fund Transfer (LMPC to LMPC)



Manage Transaction / Usage

- eComm Activate/Deactivate
- International Transactions Activate/Deactivate



Manage Card

- PIN Change
- Block/UnBlock Device



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Where can I

Claim my LANDBANK TES Card?

1 Claim at your nominated LANDBANK Branch or HEI

After successful enrollment through the UniFAST Portal and production of the LMPC, the card will be available for claiming at the LANDBANK Branch nominated by the Student or enrolled HEI during enrollment in the UniFAST Portal.



2 Present your ID

School ID, and other Government Issued ID (if any) should be presented during claiming of Card.



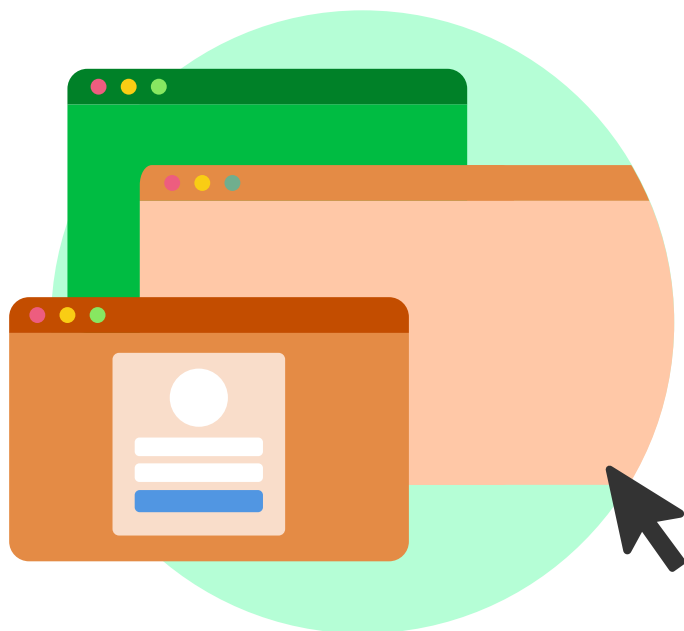
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What if I

Already have an existing LANDBANK Card?



All TES beneficiaries are **REQUIRED** to enroll for the **LANDBANK TES Card** even those with existing LANDBANK card.



✓ **Stipend of TES** beneficiaries will be credited to their **LANDBANK TES Card**.



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How do I

Load funds on my LANDBANK TES Card?



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Reload and cash out funds through LANDBANK Branches and LANDBANK Agent Banking Partners



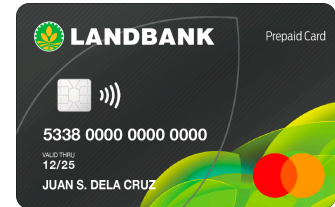
LinkBiz Portal

Reload your card for free via the LinkBiz Portal



LANDBANK Mobile Banking App

Transfer funds from your other LANDBANK Accounts to your LANDBANK TES Card via the LANDBANK Mobile Banking App



₱ 100,000

Maximum Load
per Month



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How do I

Report a card when lost or stolen?



LANDBANK Branch

Lost or stolen card may be reported to any LANDBANK Branch



LANDBANK Customer Care

or through the LANDBANK Customer Care Department at telephone number
(+632) 8-405-7000 (NCR)
or 1-800-10-405-7000
(PLDT Domestic Toll Free)



Block Lost Card

The LMPC may also be blocked by the TES beneficiary using the Mastercard Integrated Cardholder Portal.



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How do I

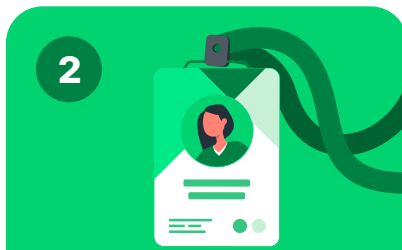
Apply for a replacement?

Replacement card may be applied from any LANDBANK Branch subject to submission of the following:



1

A duly accomplished and signed Prepaid Card Request Form (available at LANDBANK Branches)



2

One (1) valid/photo-bearing school or government-issued ID with clear signature

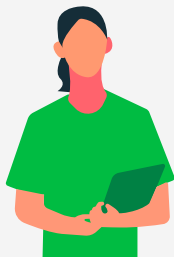


3

Letter of endorsement from CHED Regional Office.

4

In addition, the following documents shall be required, as applicable:



REASON FOR REPLACEMENT

ADDITIONAL REQUIREMENTS

1 defective, damaged, possibly compromised, expired card

present old card

2 change/ correction in TES beneficiary's name appearing

birth certificate, actual card subject for replacement

3 lost or stolen card

notarized affidavit of lost



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How do I

Change my pin?

Can be changed through any of the following:



Mastercard Integrated Cardholder Portal

Through the cardholder's exclusive access to the Mastercard Integrated Cardholder Portal



LANDBANK Mobile App

Through the LANDBANK Mobile App for registered LMPC in existing Mobile App



LANDBANK ATMs

Cardholders may change their PIN through LANDBANK ATMs (soon)



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For more questions or concerns:

For LANDBANK TES Card

LANDBANK Customer Care Hotline



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Outside NCR 1-800-10-405-7000

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For TES



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